

## 2011 Reward for Quality (RFQ) Program Program Description

The RFQ program consists of two major components: 1) Quality HEDIS® Measures (performance-based reward) and 2) Immunizations (activity-based reward). The RFQ program contains well established, evidence-based measures that are consistent with the NQF and NCQA standards and guidelines for physician performance measurement.

### Eligibility

All PCPs in the eligible Physician Organizations (POs) and networks are automatically enrolled in the 2011 RFQ program by having at least one (1) HAP member for any RFQ measure. The program includes each PCP's HMO Commercial and SeniorPlus (Medicare) populations.

### Component 1: Quality HEDIS® Measures (performance-based reward)

To qualify for a reward payment in this component, the PCP must meet the minimum HAP threshold rate for the given measure and have at least 1 targeted member (a member who is in the "eligible population") in the measure. The PCP meeting threshold or target rates receive a quality award for each member that meets the measure specifications ("compliant member"). PCPs meeting or exceeding the HAP target rate for a given measure receive an enhanced quality award, in recognition of this achievement.

### 2011 RFQ Measures & Incentive Payment Table

Sixteen (16) HEDIS® measures are included in this component, reflecting both adult and pediatric services. The quality award (per compliant member) for performance at the threshold or target rate is listed in the table below.

HEDIS® Element - paid annually	HAP Threshold		HAP Target	
	Rate	Award	Rate	Award
<b>Adult Measures (Commercial &amp; Medicare except as noted)</b>				
Breast Cancer Screening	78%	\$ 10.00	87%	\$ 25.00
Cervical Cancer Screening (Commercial)	85%	\$ 10.00	93%	\$ 25.00
Colorectal Cancer Screening	65%	\$ 10.00	80%	\$ 25.00
Chlamydia Screening (Commercial)	55%	\$ 10.00	76%	\$ 25.00
Glaucoma Screening (Medicare)	78%	\$ 10.00	100%	\$ 25.00
Diabetes Optimal Care [All of the following: A1c testing, LCL-C Screening, Eye exam, Attention to Nephropathy]	50%	\$ 100.00	67%	\$ 200.00
Diabetes Care: A1c < 8.0	66%	\$ 50.00	76%	\$ 100.00
Diabetes Care: LDL-C < 100	50%	\$ 50.00	60%	\$ 100.00
Annual Monitoring of Persistent Medications: ACE-I or ARB	85%	\$ 10.00	100%	\$ 25.00
Annual Monitoring of Persistent Medications: Diuretics	85%	\$ 10.00	100%	\$ 25.00
Avoidance of Antibiotics in Adults with Bronchitis (Commercial)	25%	\$ 10.00	40%	\$ 25.00
<b>Pediatric Measures (Commercial only)</b>				
Testing for Children with Pharyngitis	83%	\$ 10.00	100%	\$ 25.00
Well Child Visits 0-15 months (6+ visits)	85%	\$ 10.00	100%	\$ 25.00
Well Child Visits 3-6 years	80%	\$ 10.00	90%	\$ 25.00
Children's Access to Primary Care (7-11 years)	93%	\$ 10.00	100%	\$ 25.00
Adolescent Well Care Visits (12-21 years)	52%	\$ 10.00	69%	\$ 25.00

**2011 RFQ Reporting & Payment Distribution Timeline**

Retrospective quarterly performance reports will be available online on the HAP physician web portal (Physician Profile Report). The payout for this component will be annual in May 2012 and will be based on performance during January 1, 2011-December 31, 2011. Payment will be distributed according to the following timeline:

Performance Period	Report Available	Payment Date
Jan 1, 2011 – Dec 31, 2011	May 2012	May 2012

**Component 2: Immunizations (activity-based reward)**

Quality awards for this component are awarded to PCPs as indicated below. For each immunization, the PCP receives a quality award - in addition to normal acquisition cost and administrative fees. The targeted immunizations quality awards are listed in the table below:

<b>IMMUNIZATION Element - awarded quarterly</b>	
<b>HEDIS® Childhood and Adolescent Immunizations</b> [Awarded to PCP of record on the 2 <sup>nd</sup> or 13 <sup>th</sup> birthday]	
<b>Childhood Immunization - by 2nd Birthday</b>	
Combination #3	\$ 150.00
Hepatitis A [2 doses]	\$ 25.00
Influenza [2 doses]	\$ 25.00
Rotavirus [2 or 3 doses depending on vaccine]	\$ 25.00
<b>Adolescent Immunization - by 13th Birthday</b>	
Combination #1 [Meningococcal and Tdap/Td]	\$ 75.00
<b>Targeted Immunizations</b> [Awarded to the PCP administering the immunization]	
Human papilloma virus (HPV) [Females 9-26 years]	\$ 15.00
Each dose in recommended series	
<b>Targeted Immunizations - Adult</b>	
Influenza	\$ 7.50
Pneumococcal	\$ 7.50
Zoster [Single dose - ages 60+ years]	\$ 7.50

**2011 Immunization Payment Distribution Timeline**

The payout for this component will be quarterly and based on claims data. Reports and payment will be distributed according to the following timeline:

Performance Period	Payment Date
1 <sup>st</sup> QTR 2011	July 2011
2 <sup>nd</sup> QTR 2011	October 2011
3 <sup>rd</sup> QTR 2011	January 2012
4 <sup>th</sup> QTR 201	May 2012

Note: All claims must be submitted within 45 days after quarter ending in order to be included in incentive payout.

For the 2011 Reward for Quality Program, the maximum total for quality awards is \$4 million