

UOP News

July, 2004
Volume 3, Issue 4

Newsletter for Provider Office Staffs
United Oakwood Providers, LLC
Yasser Hammoud, M.D., Medical Director

PPOM Credentialing by UOP

UOP is very pleased to announce that it is expanding its relationship with Preferred Providers of Michigan (PPOM), one of Michigan's largest PPO's, by entering into a delegated credentialing agreement with PPOM.

UOP will be providing its physicians with new and recredentialing services for PPOM which will save physician offices valuable time and money. You may be aware that UOP provides delegated credentialing services for many other UOP contracts including CAPE Health Plan, Care Choices HMO, and Health Alliance Plan. UOP is currently providing this service at no additional cost to its physicians.

If you have any questions regarding this new UOP service, please contact us at (313) 240-9867.

Care Choices Contract Renewal

UOP completed contract renewal negotiations with Care Choices HMO. The new contract takes effect August 1, 200. Terms of the new contract include:

•Reimbursement:

- ✓Primary Care Physician reimbursement will be based on 110% of prior year Medicare fee for service
- ✓Specialist reimbursement will be fee for service at 100% prior year Medicare

•Financial Risk:

Risk based contract

- UOP network at risk 36.5% for UOP/Care Choices assigned members for the period 8/1/04-6/30/05
- UOP at risk 50% for Care Choices assigned members for the period 7/1/05-6/30/06
- UOP network only responsible for risk up to withhold monies withheld.
- PCP Withholds will be set at 10% for dates of service 8/1/04, forward
- SCP withholds will be the same as HAP/M-CARE. These withhold amounts were communicated to each UOP physician in January, 2004

For additional information on this risk contract arrangement, contact...

www.uopvalue.com

information available on UOP's web site includes:

- ⇒Complete directory of UOP's contracted physicians, hospitals and ancillary providers
 - ⇒UOP Rx Formulary
 - ⇒Patient Information Handouts
 - Heartburn & Reflux
 - Allergies & Antihistamines
- ⇒Past Provider Newsletters



If your office does not have access to the internet; however, are interested in obtaining copies of any of the materials listed above, please contact us.

RE-CREDENTIALING REMINDER...

If your physician(s) has received a UOP Recredentialing Application, please complete and return ASAP.

Any questions on the re-credentialing process...please contact Vicki Abbas, UOP Credentialing Coordinator at (313)240-9630.

NEW EMPLOYEE

UOP is pleased to announce the addition of a new Nurse Case Manager. **Jo Russom, RN**, comes to our organization with a wealth of care management experience. Her prime duties include _____. Jo can be reached at (313)240-9632.

United Oakwood Providers, LLC

Telephone Numbers

Main Number	(313) 240-9867
Fax Number	(313) 240-9869
Credentialing	(313) 240-9630
Provider Services	(313) 240-9638
OHSCare Authorizations	(313) 240-9873

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Health Alliance Plan Updates

Promatch Editing Software

In April, 2003, HAP implemented *ProMatch*, a pre-payment editing software. The software determined the appropriateness and intensity of service based upon submitted ICD-9 and CPT-4 codes. HAP has made the decision to de-activate ProMatch and take the following actions:

- ⇒ Continue to edit codes under *ProMatch* to determine the appropriateness of service and intensity of service based upon ICD-9 and CPT-4 codes.
- ⇒ Claims previously reduced as a result of *ProMatch* editing will be adjusted and the reduction will be eliminated. ***There will be no need for offices to re-submit previously reduced claims.***
- ⇒ General information on *ProMatch* can be obtained at www.hap.org, if you have questions on a specific claim you can contact HAP's Claims Investigation and Assessment Department (CIA) at (248)443-4400.

HAP's List of Routine PCP Services Revised

May 19th, HAP mailed out to all contracted Primary Care Physician practices an updated listing of routine services that can be performed by PCPs in their offices or outpatient settings. The listing is quite extensive, a total of 27 pages.

If your practice needs a copy of any of HAP's updates, contact HAP's Provider Services at (313)664-8075 or UOP at (313) 240-9867

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Dearborn, MI 48126

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M-CARE Billing News Updates

May 2004 - New Continuous Airway Pressure

(CPAP) Requirements that will become effective June 1, 2004. Device requests must meet new screening criteria and are subject to a three month trial period.

June 2004 – “Not otherwise classified or Unlisted (NOC) Codes.” When using Unlisted or NOC codes, the following documentation must also be submitted:

- ⇒ Sufficient detailed description of the procedure
- ⇒ Operative or radiology report (if applicable)
- ⇒ Pathology report (if tissue is involved)
- ⇒ Additional documentation to justify the service performed and use of the NOC code

M-CARE's Billing News is available on M-CARE's web site at www.mcare.org.

OHSCare – Newly Contracted CT Center

Effective May 7, 2004 the following diagnostic center has been added as a participating provider to OHSCare:

HealthCheck Imaging

17000 Hubbard Drive, Suite 600
Dearborn, MI 48124
Phone: (313)982-9640
Fax: (313)982-9650

Diagnostic Imaging Services provided by HealthCheck include:

- ⇒ CT exams both with and without contrast injections utilizing Toshiba Aquilion 16 slice scanner and Vital Images Vitrea 2 workstation
- ⇒ Perform traditional CT exams, as well as CT Angiographies, Virtual Bronchoscopies, Virtual Colonoscopies and Cardiac work