

REMINDER!!

UOP's New Address is:
330 Town Center Drive, Suite 900
Dearborn, MI 48126
Phone Number (313)240-9867
Direct Lines are no longer in service!
Please note this change!

Does your provider need an NPI?

It is anticipated that the NPI will be required for healthcare providers by May 23, 2007. The National Provider Identifier (NPI) is a 10-digit unique ID number for healthcare providers that will be required with standard HIPAA transactions. In addition, the NPI is part of a HIPAA mandate to establish a uniform health care identifier for each provider to use across the United States.

All health care providers nationwide who are covered entities, who transmit health information electronically in connection with HIPAA covered transactions, must apply for an NPI number and begin using it by the deadline.

Has your practice applied? If not, you have two options:

- Apply through a web-based application process, at <https://nppes.cms.hhs.gov> or
- By completing a paper application and mailing it to:
NPI Enumerator, P.O. Box 6059, Fargo, ND 58108-6059

If you have any questions/concerns, please contact NPI Enumerator at (800)465-3203 or send an email to customerservice@npienumerator.com

M-Care Contract Renewal

UOP is pleased to announce that our contract with M-Care has been renewed and extended for another five years. We look forward to a successful new term.

In addition, there has been an increase in the fee schedule payments for claims with dates of service on or after May 1, 2006.

HAVE ANY QUESTIONS?

If you have any questions regarding any item discussed in this communication, please contact UOP Provider Services at (313)240-9867 ext. 2

UOP & Ford Partner Up in Vehicle

Purchasing Plan!

UOP has always recognized and promoted the high level of quality work our physicians provide. In appreciation of your continued service to the families of Southeastern Michigan, UOP has arranged a buying incentive/partnership for you with Ford Motor Company.

As a UOP physician member, you will be eligible to receive the X-Plan pricing on any new lease or purchase. If you are interested, please visit www.fordpartner.com. In addition, contact UOP at (313)240-9867, ext 2 for your partner code.

BCBSM PGIP/POGS Update Corner

The purpose of the information found in this portion of the newsletter is to provide UOP physicians with information regarding developments in UOP's participation with this important BCBSM incentive agreement.

PGIP Corner

UOP is pleased to announce that our physicians can review their Disease Management registry at www.uopdocs.com. If you do not have your secure login and password, please contact UOP Provider Services to obtain it.

In addition, UOP is leading the BCBSM PGIP sub-group on "Planned Care Visits & Care Delivery System." This group will communicate the concept of using "Planned Care Visits" to improve clinical outcomes and patient satisfaction.

POGS Corner

UOP is collaborating with BCBSM to present the latest updates in pharmacy information. A few generic drug updates include:

- Simvastatin (Zocor®) is expected June 2006.
- Pravastatin (Pravachol®) is now available in various doses.
- Fluticasone (Flonase®) is now available - cost will be 25% lower for the first 6 months.

For more information, please visit our website.

Reminder...

As part of UOP's delegated credentialing agreement with Cape, Care Choices, HAP, and Preferred Choices, over 500 UOP physicians will be recredentialed with UOP during 2006.

When your physician receives a UOP credentialing packet, please ensure your physician completes the packet, supplying all requested information, and return by the due date requested on the cover letter. **Any questions, give Vicki Abbas, UOP's Credentialing Coordinator, a call at (313) 240-9867, ext 3.**

Blue Care Network

❖ Claims submitted after January 1, 2006 that were submitted and rejected with modifiers 76 and 77 will be reprocessed. However, claims that were resubmitted and paid with a modifier 91 or were appealed and paid under modifier 76 or 77 will be excluded from reprocessing.

❖ Effective in the 3rd quarter of 2006, CAREN+ will begin to recognize and respond to verbal requests when you call for eligibility and benefit information. To use CAREN+, the toll-free number is (800)344-8525.

❖ Any address or tax ID changes - BCN will only accept the new physician and professional enrollment form. You can request copies of the new form by contacting BCBSM's Provider Enrollment and Data Management department at (800)822-2761.

Cape Health Plan

❖ The "Bill Above Program" was modified effective **January 1, 2006**. To view the schedule online, go to www.capehealth.com. If you have any questions, please call Cape's Provider Services at (888)354-2273 Option 2, then 5.

Care Choices HMO

❖ Effective **July, 1, 2006**, any claims received without the Care Choices HMO/Preferred Choices PPO six-digit PIN will be returned to you as "incomplete." If you do not have your PIN, please contact UOP Provider Services to obtain it.

HAP

❖ Effective **August 1, 2006**, "dispense as written" (DAW) on a prescription will no longer be covered at the tiered copay.

M-CARE

❖ Registration materials for M-Care Connect will be distributed through August 2006 to M-Care providers. It is important to return the package within 14 days of receipt in order to ensure prompt access. Through M-Care Connect, the following information can be viewed online: member eligibility, claims, explanations of payment, referrals and authorizations. M-Care Connect will replace Net Manager in August 2006.

❖ Effective **April 1, 2006**, M-Care will change its pharmacy benefit manager from Caremark to Catalyst Rx. New identification cards have been mailed to members in March. There will be no change to the current drug formulary or to the M-Care Preferred Drug List. This change will not affect members' current drug coverage or co-payments.

OHSCare

❖ Attached is an updated list of OHSCare Services Requiring Prior Authorization. Changes have been implemented June 2006 for Injection Guidelines.

❖ Pharmacy drug requests must be submitted to HealthTrans or any Oakwood Outpatient Pharmacy.

❖ As a reminder, when your office calls for an authorization, please have diagnosis codes (ICD-9) readily available.

REMINDER...UOP Contracted Labs

Oakwood Reference Laboratories is the *exclusive* laboratory provider under **all** of the UOP's contracts:

- ❖ BCN
- ❖ Cape Health Plan
- ❖ Care Choices/Preferred Choices
- ❖ HAP
- ❖ M-CARE
- ❖ OHSCare

*In all instances, laboratory services/specimens for members assigned within the UOP Network should only be sent to **Oakwood Reference Labs**. Any lab services not sent to Oakwood Reference Labs, not prior authorized, will be considered non-compliance.*

A complete listing of Oakwood Reference Laboratory drawing stations is available on UOP's web site at www.uopvalue.com. Click on Physician Directory and review the Allied/Ancillary Professional Section.

UOP's Provider Directory is available on our web site at www.uopdocs.com

The directory provides a complete listing of UOP contracted physicians, as well as, identifying their UOP contract status through UOP for BCN, Cape, Care Choices, HAP, M-Care, OHSCare, and Preferred Choices.

For practices that do not have access to the Internet, contact us at (313) 240-9867 to request a copy be mailed to your office.

UOP, LLC Telephone Numbers

Phone Number	(313) 240-9867
Fax Number	(313) 240-9869
Credentialing	(313)240-9867 ext. 3
Provider Services	(313)240-9867 ext. 2
OHSCare Authorizations	(313)240-9873

www.uopdocs.com