

# UOP News

Newsletter for Provider Office Staffs

United Oakwood Providers, LLC

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March, 2003

Volume 2, Issue 1

## UOP has gone *WorldWide...via the Internet*

United Oakwood Providers, LLC is very pleased to announce its worldwide website [www.uopvalue.com](http://www.uopvalue.com).

The site is designed to provide valuable information for our physicians and Oakwood facilities. The current information accessible through our web page includes:

- ⇒ Provider Newsletter
- ⇒ UOP Physician Directory
- ⇒ UOP Pharmacy Formulary
- ⇒ Online ordering of med/lab supplies from Cardinal Health

Additional services are planned for the near future.

*We'd like to hear from you with suggestions of topics you'd like added to the web site. While viewing UOP's website, you can reach us by clicking on "contact us", or by calling us at (313) 791-5200.*

## VHA/Cardinal Health Update

UOP's group purchasing agreement with VHA, through Cardinal Health, *became effective January 1, 2003*. To date, 15 UOP practices have registered with Cardinal Health, allowing their practices to order their medical/surgical supplies through UOP's website [www.uopvalue.com](http://www.uopvalue.com).

- ⇒ The feedback received from those offices indicated a realized cost savings between 12-20%

Over the next several months UOP will be inviting small groups of physician offices to meet with Cardinal Health and VHA representatives at our offices. *If your practice is interested in scheduling an individual meeting prior to UOP contacting you, please contact us at (313) 791-5200.*

## Provider Changes/Updates

*Is your office...*

- Moving to a new location?
- Adding a new physician?
- Changing tax id?
- Changing your pay to address?
- Closing to new patients?

*If your answer is "yes" to any of the questions above...*

**You should be contacting us.** One of UOP's primary responsibilities is notification of provider changes to the health plans we administer (*Aetna, Cape, CareChoices, Health Alliance Plan, M-CARE, OHSCare and PreferredChoices*).

**NOTE:** It's important that you notify us prior to the change becoming effective. In turn, we coordinate and notify the health plans listed above.

**Health Plan Contacts...Need an updated directory? Orientation? Question answered?** Listed below are the names of the Provider Service Representatives from each of the UOP contracted health plans.

### *Aetna*

Shaniya Jarrett (248) 208-8624  
[jarretts@aetna.com](mailto:jarretts@aetna.com)

### *Cape Health Plan*

Pat Embry (248) 386-3038  
[pembry@capehealth.com](mailto:pembry@capehealth.com)

### *CareChoices/PreferredChoices*

Judy White (248) 489-5124  
[whitejc@trinity-health.org](mailto:whitejc@trinity-health.org)

### *Health Alliance Plan*

Sandy Bentley (313) 664-8765  
[Sbentle1@hapcorp.org](mailto:Sbentle1@hapcorp.org)

### *M-CARE*

Rebecca Wilhelm (734) 332-2267  
[rwilhelm@mcare.med.umich.edu](mailto:rwilhelm@mcare.med.umich.edu)

## 480 UOP Physicians to be Recredentialed in 2003

As part of UOP's delegated credentialing function with the contracted health plans, our organization is responsible for the **recredentialing function** for physician's having contracts through UOP with Aetna, Cape, CareChoices, Health Alliance Plan, PreferredChoices and OHSCare.

**REMINDER:** During the months of January & February UOP mailed Recredentialing Packets to over 50 physicians. If you physician received a Recredentialing Packet, please ensure the information requested is completed and returned to UOP. *Any questions, contact Vicki Abbas at (313) 791-5214.*

## Physical/Occupational/Speech Therapy

To clarify for offices requesting referrals and/or authorization for physical, occupational and/or speech therapy listed below are the corresponding provider ID numbers that should be identified with each PT/OT/ST request to HAP and M-CARE:

Service	Center Name	Address	ID# to identify for Ref/Auth	
			HAP	M-CARE
PT/OT	OHC-Allen Park	15915 Southfield, Allen Park	230020	HL820013
PT	OHC-Belleville Center	201 Third St., Belleville	230142	HL820001
PT/OT/ST	OHC-Canton Center	7300 Canton Center Rd., Canton	230020	HL820013
PT	Oakwood-Waterworks	21031 Michigan Ave., Dearborn	230020	HL820013
PT	Oakwood Sports Medicine	2552 Monroe, Dearborn	230020	HL820013
PT/OT/ST	Oakwood Hosp & Med Ctr-Dearborn	18101 Oakwood Blvd., Dearborn	230020	HL820013
PT	Oakwood PT Center	8565 Silvery Ln., Dearborn Hts.	230020	HL820013
PT	OHC-Southgate	15777 Northline Rd., Southgate	230270	HL820022
PT/OT/ST	Oakwood Heritage Hospital	10000 Telegraph Rd., Taylor	230270	HL820022
PT/OT/ST	Oakwood Southshore Hospital	5450 Fort St., Trenton	230176	HL820021
PT/ST	Oakwood PT Center	33000 Annapolis, Ste. 210, Wayne	230142	HL820001
PT/OT	Oakwood PT Center	6555 N. Wayne Rd., Westland	230142	HL820001

## UOP Contracted Radiology Providers

In addition to the Oakwood Hospitals and OHI freestanding centers, listed below are the other contracted Radiology providers through UOP:

S.E. Radiology	4491 Venoy Rd., Wayne	(734) 326-5030
Chandrakant Kapdi MD	1650 Fort St., Ste. D, Trenton	(734) 675-7100
Universal Imaging	8560 Silvery Lane, Ste. 100, Dearborn Hts.	(313) 359-1657
Drs. Harris, Birkhill, Wang, Songe & Assoc.	3815 Pelham, Dearborn	(313) 359-0660
Drs. Harris, Birkhill, Wang, Songe & Assoc.	25045 Ford Rd., Dearborn	(313) 561-1840

### **OHSCare Update...**

*Harrington Benefits* has changed their address for submission of *OHSCare claims*. The new address is as follows:

Harrington Benefit Services  
P.O. Box 730  
Pueblo, CO 81002-0730

The NEIC Payor ID remains the same for electronic submission of claims:  
**95266**

*Included with this newsletter is an updated  
"OHSCare At A Glance" Reference Sheet*

Any questions regarding articles in this newsletter can be addressed by calling UOP Provider Services at (313) 791-5200 or by e-mail to [lartz@oakwood.org](mailto:lartz@oakwood.org)