

ATTENTION!!

UOP is moving to a new location effective April 3, 2006

We will be closing for the move Friday, March 31, 2006 @ 11:00 a.m.

Our new address will be:
330 Town Center Drive, Suite 900
Dearborn, MI 48126
Phone Number (313)240-9867
Direct Lines will no longer be in service!
Please note this change!

Member Benefits

As previously announced, UOP has contracted with an insurance consultant, Dean Schink, to assist our members in finding the best values in professional liability insurance, business insurance, worker's compensation, health, life and disability income insurance. Mr. Schink will personally meet with you to review your current coverage, suggest options, make sure that you are receiving the maximum level of discounts available and ensure that your transition to premium savings is headache free. As an additional benefit of your membership with UOP, this service is provided free of charge for UOP members.

Please complete the attached UOP Assessment form and fax it to Mr. Schink so that you can start saving money today! He can also be reached by telephone (248) 889-8578 or e-mail dean@sisagency.com. To qualify for the special discounts he may be able to offer you, please mention this article when you contact him. *All terms and conditions are subject to underwriting approval.*

HAP Contract Renewal

UOP is pleased to announce that our contract with Health Alliance Plan has been renewed and extended for another five years. We look forward to a successful new term.

HAVE ANY QUESTIONS?

If you have any questions regarding any item discussed in this communication, please contact UOP Provider Services at (313)240-9867 ext. 234

UOP Chosen for BCBSM Incentive

UOP is pleased to announce that it has been chosen by Blue Cross Blue Shield of Michigan (BCBSM) to participate in a Pay for Performance program (P4P), specifically in Southeastern Michigan.

The P4P market is competitive, therefore, being one of the few selected physician groups has distinguished UOP physicians. As we collaboratively continue to demonstrate excellence and improvement in performance, this will further strengthen the market position of providers.

This program is designed to achieve improvement in utilization performance that will ultimately involve clinical programs being created in the selected disease states of Diabetes, Asthma, Congestive Heart Failure and Coronary Artery Disease. BCBSM has announced that it will distribute over \$1 million to selected physician groups. Contact UOP with questions.

Ready for a new vehicle purchase?

Let UOP help you!

UOP has always recognized and appreciated the high level of quality work our physicians provide. In appreciation of your continued service to the families of Southeastern Michigan, UOP has arranged a buying incentive for you with Varsity Automotive Group.

If you or your family do not qualify for the A-Plan Ford employee pricing, as a member of UOP, you will be eligible to receive the X-Plan pricing on any new lease or purchase. If you are interested, please contact Jeff Nikoloff at (248) 465-8278.

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Blue Care Network

❖ Any address or tax id changes - effective **March 1, 2006**, BCN will only accept the new physician and professional enrollment form. You can request copies of the new form by contacting BCBSM's Provider Enrollment and Data Management department at (800) 822-2761.

❖ On April 17, 2006, BCN will launch its new BCN-90 dispensing program for all members with a BCN drug rider. This program will allow members to obtain a 90 day supply of their maintenance medications from their local retail pharmacy. As an incentive, members will be charged two co-payments instead of three. To be eligible, the patient must have previously filled a prescription for a one-month supply to help ensure that the drug and dosage are right for the member.

Cape Health Plan

❖ The "Bill Above Program" was modified effective **January 1, 2006**. To view the schedule online, go to www.capehealth.com. If you have any questions, please call Cape's Provider Services at (888)354-2273 Option 2, then 5.

Care Choices HMO

❖ To status referrals, it is best to use Internet Self Service (ISS). If you are unable to view the status of your referral, please call the Care Choices Medical Management department at (888) 647-6151. **Do not** re-enter the referral; it will only delay the processing of the referral.

HAP

❖ In the HAP/CIGNA affiliation, it is important that all medical claims for CIGNA members residing in the HAP nine-county service area be submitted to HAP. Send claims to:

PHP/HAP Preferred
PO BOX 02399
Detroit, MI 48202
Payer ID 38224

❖ Effective **May 1, 2006**, the Physician Initiated Termination of Patient/Physician Relationship Policy and Procedure will change. The policy outlines the specific criteria and steps necessary for removing a patient from your physician's practice. If you have any questions regarding this policy, you can call HAP's Provider Relations department at (313)664-8075.

M-CARE

❖ Effective **April 1, 2006**, M-Care will change its pharmacy benefit manager from Caremark to Catalyst Rx. New identification cards will be mailed to members in March. There will be no change to the current drug formulary or to the M-Care Preferred Drug List. This change will not affect members' current drug coverage or co-payments.

❖ Effective **April 1, 2006**, M-Care will not require prior authorization for the diabetic supply codes; E0607, A4253 and A4259, as long as purchases do not exceed the annual benefit limits. Once the benefit limit for each supply has been reached, prior authorization is required. Limits are:

E0607: 1 glucometer every 2 years

A4253: 36 boxes of test strips per year (testing 4x/day)

A4259: 24 boxes of lancets per year

As a reminder, these codes are reimbursable only when supplies are purchased from a UOP/M-Care participating DME supplier.

❖ Effective **January 1, 2006**, M-Care began denying coverage for 3D and 4D ultrasound technology, deeming them medically unnecessary. The CPT code 76375 will deny for all products when combined with codes 76801 through 76817.

REMINDER...UOP Contracted Labs

Oakwood Reference Laboratories is the *exclusive* laboratory provider under **all** of the UOP's contracts:

- ✓ BCN
- ✓ Cape Health Plan
- ✓ Care Choices/Preferred Choices
- ✓ HAP
- ✓ M-CARE
- ✓ OHSCare

In all instances, laboratory services/specimens for members assigned within the UOP Network should only be sent to Oakwood Reference Labs. Out-of-Network Laboratory requests, not prior authorized, will be considered non-compliance.

A complete listing of Oakwood Reference Laboratory drawing stations is available on UOP's web site at www.uopvalue.com. Click on Physician Directory and review the Allied/Ancillary Professionals Section.

UOP's Provider Directory is available on our web site at www.uopdocs.com

The directory provides a complete listing of UOP contracted physicians, as well as, identifying their UOP contract status through UOP for BCN, Cape, Care Choices, HAP, M-Care, OHSCare, and Preferred Choices.

For practices that do not have access to the Internet, contact us at (313) 240-9867 to request a copy be mailed to your office.

UOP, LLC Telephone Numbers

Phone Number	(313) 240-9867
Fax Number	(313) 240-9869
Credentialing	(313)240-9867 ext. 230
Provider Services	(313)240-9867 ext. 234
OHSCare Authorizations	ext. 236 & 229

www.uopdocs.com